

SPECTRUM CREDIT UNION AGREEMENT TO RECEIVE COMMUNICATIONS ELECTRONICALLY

This Agreement revised and effective as of October 18, 2022

This Agreement to Receive Disclosures Electronically (“Agreement”) addresses the circumstances under which you agree to receive, in electronic form, information that we are required by law to provide to you in writing (for example, Truth-in-Savings Act Disclosures) in connection with your membership and accounts with Chevron Federal Credit Union dba Spectrum Credit Union.

For the purposes of this Agreement, the words “**you**” and “**your**” means you, the primary account holder and all joint account holders. The words “**we**,” “**us**,” and “**our**” means Chevron Federal Credit Union dba Spectrum Credit Union. “**Account(s)**” mean the account(s) you have with us. “**Communications**” means any member agreements or amendments thereto, periodic statement, tax statement, authorization, disclosure, notice, responses to claims, transaction history, or other information related to the product, service or Account(s), including but not limited to information that we are required by law to provide to you in writing.

We are required to obtain your consent before delivering Communications electronically. You understand that your consent also permits us to electronically deliver to you, initially and on an ongoing basis, all future Communications related to your membership and Account(s) with us. Please read this Agreement carefully before giving consent.

Scope of Communication to Be Provided in Electronic Form. By clicking “I AGREE,” you are affirmatively consenting initially and on an ongoing basis, to receive Communications related to your membership and Account(s) in electronic format, and that we may discontinue sending paper Communications to you, unless and until you withdraw your consent as described below. Your consent to receive electronic Communications and transactions includes, but is not limited to:

- All legal and regulatory Communications associated with the Account. As an example, we may send, by Email, disclosures required by the Truth-in-Savings Act
- Notices or disclosures about a change in the terms of your Account or associated fees or charges
- Privacy policies and notices
- Other Communications we may include from time to time as part of the electronic delivery of notices program

Method of Providing Communications to You in Electronic Form: All Communications that we provide to you in electronic form will be provided either (1) via email; (2) by access to a website that we will designate in an email notice we send to you at the time the information is available; (3) to the extent permissible by law, by access to a website that will generally be designated in advance for such purpose; (4) by requesting you download a Portable Document File (PDF) containing the Communication; or (5) by text.

How to Withdraw Consent: You may withdraw your consent to receive Communications in electronic form at any time by contacting us at 800-782-8782, by providing written notice to us via fax, 510-627-5032, by mail: Spectrum Credit Union, P.O. Box 4107, Concord, CA 94524, Attention: Operations Services, or by changing your selection in Digital Banking. We may treat your provision of an invalid email address or the subsequent malfunction of a previously valid address as a withdrawal of your consent to receive electronic Communications. We will not impose any fee to process the withdrawal of your consent to receive electronic Communications. Any withdrawal of your consent to receive electronic Communications will be effective only after we have a reasonable period of time to process your withdrawal.

How to Update Your Records: It is your responsibility to provide us with true, accurate and complete email address, contact, and other information related to this Agreement and your Account(s), and to

maintain and update promptly any changes in this information. You may update such information through Digital Banking at www.spectrumcu.org at any time or by contacting us at 800-782-8782. Changes made online are subject to verification and will take effect in a reasonable time thereafter.

Hardware and Software Requirements: In order to access, view, and retain electronic Communications that we make available to you, you must have; an Internet-capable computer with the latest version, or previous to the latest version, of Google Chrome, Internet Explorer, Safari, Microsoft Edge, or Firefox; sufficient electronic storage capacity on your computer's hard drive or other storage unit; and an email account with an internet service provider. You must also be able to view files in PDF format as offered by the latest version, or previous to the latest version, of Adobe Acrobat. In addition, you must have a printer capable of printing any Communications that are emailed to you and/or made available on our website. Alternatively, you must have and maintain the ability to electronically save and visually display on your computer screen any Communications that are emailed to you and/or made available on our website.

By maintaining access to Internet service providers and electronic email, you may incur charges from Internet service providers and local telephone companies. Spectrum Credit Union will not be responsible for the costs associated with electronic access; these costs are your responsibility. You understand that we do not make any warranties on equipment, hardware, software, internet service provider, or any part of them, expressed or implied, including, without limitation, any warranties of merchantability or fitness of any particular purpose.

Requesting Paper Copies: We will not send you a paper copy of any Communication from us, unless you request it or we otherwise deem it appropriate to do so. You can obtain a paper copy of an electronic Communication by printing it yourself or by requesting that we mail you a paper copy, provided that such request is made no later than seven years after we first provided the electronic Communication to you. We may charge you a reasonable service charge for the delivery of paper copies of any Communication provided to you electronically pursuant to your authorization. To request a paper copy, contact us by telephone at 800-872-8782. We reserve the right, but assume no obligation, to provide a paper (instead of electronic) copy of any Communication that you have authorized us to provide electronically.

Communications in Writing: All Communications in either electronic or paper format from us to you will be considered "in writing." You should print or download for your records a copy of this Disclosure, your initial authorization to receive Spectrum Credit Union electronic Communications and any changes to that authorization, and any other Communication that is important to you.

Federal Law: You acknowledge and agree that your consent to electronic Communications is being provided in connection with a transaction affecting interstate commerce that is subject to the Federal Electronic Signatures in Global and National Commerce Act, "Act," and that you and we both intend that the Act apply to the fullest extent possible to validate our ability to conduct business with you by electronic means.

Termination/Changes: We reserve the right, in our sole discretion, to discontinue the provision of your electronic Communications, or to terminate or change the terms and conditions on which we provide electronic Communications. We will provide you with notice of any such termination or change as required by law.

Agreement: By clicking "I AGREE," you affirmatively consent to receive, and acknowledge that you can receive, access and retain electronically Communications. You acknowledge that you have read and agree to the terms in this "AGREEMENT TO RECEIVE COMMUNICATIONS ELECTRONICALLY" and that your computer system meets the minimum system requirements described in this Agreement.

IMPORTANT: PLEASE PRINT AND RETAIN THIS AGREEMENT FOR YOUR RECORDS