



Online Social Media Community Guidelines

We welcome your participation as a means of sharing your own experiences, suggesting improvements, and joining the conversation. To keep our community focused, we have set some guidelines:

- Our Online Social Media Community is moderated and all comments are reviewed by us.
- To ensure exchanges are productive, informative, respectful of diverse viewpoints, and lawful, we will review all comments and we will either delete or not post comments that are or include:
 - **Offensive Language and Images.** Comments including, but not limited to, profane or provocative language or images will be excluded.
 - **Personal Attacks.** Please refrain from personal attacks or being disrespectful of others. Malicious intent and/or participation not in the spirit of civil conversation will be excluded.
 - **Spam.** Comments focused on selling a product or service, or comments posted for a purpose of driving traffic to a particular website for personal, political, or monetary gain, will be excluded.
 - **Illegal.** Laws that govern use of copyrights, trade secrets, etc., will be followed.
 - **Private or Confidential Information.** Please do not provide any of your specific account details or other personal information. If you have immediate service needs, please contact your local branch or the Call Center.
- We reserve the right to change these guidelines at any time at our sole discretion. The most current guidelines will be available to you online.
- The Credit Union does not endorse any comments made by its employees, unless they are an authorized representative of our institution. The Credit Union is not responsible for nor validates assertions or forward-looking statements in the comments. All statements and viewpoints expressed in the comments are strictly those of the commenter alone, and do not constitute an official position of the Credit Union unless they are posted by the original author (who is an authorized representative of the Credit Union) or by a subject matter expert responding on behalf of that authorized representative.
- If you believe in good faith that materials on our sites infringe your copyright, you (or your agent) may send us a notice requesting us to remove the material or block access to it. If you believe in good faith that someone has wrongly filed a notice of copyright infringement against you, the Digital Millennium Copyright Act permits you to send the Credit Union a counter-notice.